

Priest Lake Veterinary Hospital, PLLC

2445 Morris Gentry Blvd

Antioch, TN 37013

615-361-4646 www.priestlakevet.com

Boarding Policy:

1. ***Boarding Business Hours: 7:30am – 6:30pm M-F and 7:30am – 4:30pm Saturday. We are closed on Sundays and all Major Holidays. No pets will be accepted or released before or after business hours.***
2. ***We will board only current Priest Lake Veterinary Hospital client pets (pets must have been examined by a doctor here within the last 12 months).***
3. ***All boarding pets MUST have proof of current vaccinations administered by a licensed veterinarian. Dogs: Rabies, Distemper/Parvo must have been given in the last year. Bordetella within the last 6 months. Cats: must be current on Rabies and FVRCP in the last year. If your pet is not up to date on vaccines prior to boarding, we will administer them and perform a yearly vaccine exam at admission. Breeder given vaccines are not acceptable as valid proof of vaccination.***
4. ***All pets greater than 6 months of age must be spayed or neutered.***
5. ***For the safety of your pet, we remove all collars, bandannas, etc. and return them to you when your pet is picked up.***
6. ***We provide freshly laundered bedding for each pet boarded. You may bring your own blankets, towels, bones, toys, etc. for your pet. Please write your pet's name on each item. If you choose to bring your own bedding, toys, etc. then it is at your own risk. We are not responsible for torn or lost belongings. We are also not responsible for treatment/surgery if your pet ingests his/her own toy(s) or bedding while boarding. To ensure your pet's safety, please inform the staff if he or she has a tendency to chew/ ingest bedding or toys and we will provide your pet a chew resistant alternative.***
7. ***We highly encourage you to bring your pet's own regular food. Many pets will develop diarrhea with a dietary change. Many pets will also experience a decrease in appetite while boarding. For those who do not bring their pet's own food, we provide Science Diet and Purina brands. We will feed your pet as per your instructions. Fresh water is available at all times.***
8. ***We will administer medications as directed for an additional fee:***
 - Oral and topical medications: \$3 for the first administration and \$2 for each additional administration.***
 - Diabetic injections: \$8 per injection (with your own supplies)***
9. ***We require at least 2 emergency contact numbers each time you board your pet. If your pet should become ill or injures himself/herself, one of our staff will attempt to contact you. One of our staff veterinarians is on call and will treat your pet as needed. The fee for necessary treatment/medications will be added to your boarding bill.***
10. ***Your pet will not be released to another person unless we have prior instructions from you. If your pet is being picked up by a relative or neighbor, please leave his/her name and contact information with us at the time of drop off.***
11. ***All pets will be evaluated for temperament at the time of drop off. **WE DO NOT** board pets that we deem to be aggressive or even potentially aggressive. This rule is **WITHOUT EXCEPTION** due to the***

necessity of protecting our staff as well as other boarding pets. This includes pets with a history of growling, nipping, or biting another person or pet.

- 12. We only board dogs weighing 80 pounds or less.*
- 13. Please be aware that each pet reacts differently in the kennel environment. Although most pets love the social activity of kennel boarding, some are stressed and do not board well. We will not be responsible for pets that become ill or injure themselves while boarding.*
- 14. Our staff monitors each pet to make sure he/she is eliminating daily. It is common for a pet to experience mild diarrhea due to change in diet or stress. Loss of appetite is also common the first day or two of boarding. If diarrhea develops, which requires treatment, then one of our staff veterinarians will provide appropriate care. Any fees for treatment/medication will be added to your final boarding bill.*
- 15. Each pet will be boarded in his/her own cage or run. In certain instances with a signed disclaimer from the owner, we may place two pets from the same household in the same cage or run.*
- 16. All dogs are walked outside multiple times daily.*
- 17. To control parasite infestation, each boarding pet must be current on flea and tick control. Each pet will be evaluated for fleas and ticks on admission to the hospital and be treated appropriately for an additional fee.
All pets must have had a fecal flotation test for intestinal parasites performed in the last 6 months prior to admission for boarding. If not, we will perform a fecal test and/or deworming at an additional fee. This is non- optional to prevent parasite contamination of our facilities.*
- 18. Boarding Rates: Our boarding rates are based on the calendar day. You will be charged for the day that you bring your pet in regardless of the time of day during our regular business hours. Checkout time is Mon-Sat before 12 pm. After 12pm another days rate will be charged.*

Boarding for dogs:

<i>1-20#</i>	<i>\$25 /day</i>
<i>20-40#</i>	<i>\$27 /day</i>
<i>40-80#</i>	<i>\$29 /day</i>

Doggie Daycare:

\$15 /day

Boarding for cats:

\$19 /day

Boarding for ill pets or geriatric/special care pets will be charged as "medical boarding". The fee will be determined by the charge doctor depending on the individual condition and needs of your pet.

- 19. Bathing: All dogs will receive a free bath before discharge if boarding for 5 days or longer. At your request all dogs boarding less than 5 days will receive an optional bath at the following rates:*

<i>1-25#</i>	<i>\$26</i>
<i>26-50#</i>	<i>\$32</i>
<i>51-80#</i>	<i>\$37</i>

- 20. If a reservation is cancelled within 48 hours of the reservation check in date, a fee of \$25 will be applied.*